

Subject: The Toulouse-Occitanie Crous informs you

Dear residents of Toulouse-Occitanie Crous,

The French government has taken measures to avoid displacement and to keep everyone confined to their private space as much as possible.

Since the start of events related to COVID-19, we have invited students who can, to return to their family home. But those who wished for reasons that belong to them or by the impossibility of reaching their original home, were able to stay and will stay, housed in our residences.

We remind you that, **if you have not already done so, you must indicate to hebergement.covid19@crous-toulouse.fr whether you occupy your accommodation or have left it temporarily or permanently.** Without response from you, our teams will consider you as being in residence and will apply the resulting provisions.

Indeed, your Crous and all its staff are mobilized so that the residences remain open, their operation guaranteed, and that your support is maintained in the best possible conditions despite the constraints imposed on us.

The confinement that you have been experiencing for more of a week now will continue. It is important that everyone adapts to the particular living conditions generated by the current context.

This is why, we are contacting you to remind you of the organizational methods that we absolutely ask you to respect in order to protect yourself, to protect others in order to stop the spread of the epidemic and thus allow all of the population to return to normal life as quickly as possible.

In light of the evolution of the epidemic, the government calls on everyone to exercise discipline to respect [barrier gestures](#) and avoid contacts likely to promote the dissemination of COVID-19.

You live in a collective place, which implies even greater vigilance.

It is thus recalled that a sufficient distance (at least one meter) must be respected for any exchange between 2 people and consequently, that the gatherings with several in a room or a studio, or outside the residence, are forbidden.

You are called upon to remain confined to your room, when leaving, provided with an identity document and the [necessary certificate](#), only when travel is essential, in particular to make purchases of basic necessity or for health reasons.

For any question concerning your residence, you can contact the reception teams of your residence by email or telephone. [Download the list of contacts here](#)

If you feel sick, consult the [health instructions](#) on the www.crous-toulouse.fr/santecovid19 page. If the symptoms worsen, contact 15 and report to your [residence manager](#) so that appropriate support can be provided if necessary.

Furthermore, the preventive medicine services of your universities are available to you. ensure your medical follow-up and implement the support methods for acts of daily life. Find their contacts on the Crous website www.crous-toulouse.fr/covid19

A period of confinement in a reduced space is necessarily difficult to assume. Your higher education institution is developing distance learning methods to which we strongly encourage you to refer. We also aim to offer you ways to organize friendly sharing spaces, entertainment, cultural moments ... You will be informed shortly, in particular by consulting the page dedicated to you www.crous-toulouse.fr/hebergementcovid19

This complex period is also one where solidarity can be expressed. If you want to mobilize to organize the supply of other residents or bring (naturally) meals or basic necessities to students who are sick, we thank you [to report to your residence](#).

Generally, we call each of you make sure to regularly maintain your private space and respect the collective spaces that remain maintained thanks to the professional commitment of the staff of Crous.

Finally, if you encounter greater financial difficulties during this period, you can request support from Crous social services using the form available on www.crous-toulouse.fr/socialcovid19

To follow the updated information concerning the services of your Crous consult the www.crous-toulouse.fr/covid19 site and follow @croustoulouse on [Facebook](#), [Twitter](#) and [Instagram](#)

The teams of your Toulouse Crous - Occitanie